



QUALITY POLICY

Bath demolition is a specialist demolition and site clearance contractor. It is the policy of Bath Demolition Ltd to ensure the continual improvement of our overall performance, and to satisfy the needs and expectations of our Customers.

This Quality Policy is applicable to all our operations and covers our activities described as:

The provision of DEMOLITION and SITE CLEARANCE services.

To achieve this goal we operate a Quality Management System that is described in the Quality Manual and which satisfies the requirement of *ISO 9001:2015*.

We aim to

- provide a highly professional demolition and site clearance services that meets or exceeds the requirements and expectations of our clients;
- ensure that the Quality Policy is understood, implemented and maintained at all Company levels.
- be compliant with all relevant legislation.
- continually improve our service
- Ensure that Health and Safety is integral to everything we do.

We look to do this by

- establishing, implementing and maintaining a quality management system certified against BS EN ISO 9001: 2015.
- setting and reviewing measurable quality objectives and ensuring those objectives are met;
- providing the necessary resources and ensuring responsibilities and authorities are determined and communicated;
- reviewing the effectiveness of the quality management system and assessing opportunities for its continual improvement;
- seeking structured feedback from our customers; – ensuring everything we do is always carried out in accordance with stated methods and customers' requirements.

The Directors have the ultimate responsibility for the effective operation of the Quality Management System and ensuring a commitment to its continual improvement.

The Directors will, regularly review this Policy, and its practical application to ensure it remains adequate and current in line with applicable standards and requirements.

Approved by :

Date:

01/07/16

Reviewed by:

DE

Date:

28/07/17

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